

La La Choirs Ltd - Terms & Conditions

9th January 2023

Membership

- This Membership Agreement commences once you have accepted the terms during the joining process. By accepting these terms, you are agreeing to its terms including the obligation to pay any applicable fees which are shown to you during the joining process.
- You confirm that you are at least 18 years old or have the permission of a parent or legal guardian.

Benefits and Resources

- When joining you will state your 'home choir' as part of the registration form. However, you can attend any and all choir sessions each week at no extra cost.
- La La Choirs sessions are, covid restrictions permitting, face to face but also available as live videos on a private member only page on Facebook for 28 days allowing you to attend remotely when needed.
- Once joined you will be given your own log in to the members area of the La La Choirs website. You will have access to guide tracks, sheet music, video resources that include vocal technique, vocal therapy, warm up activities, and instructions on specific activities as required.
- Throughout the year, members can attend various performances, social activities, special events, joint rehearsals, and workshops, often at no extra cost (La La Choirs reserves the right to charge where circumstance requires it.)

Fees

- You agree to pay any applicable fees on the date shown in the joining process and in the emails sent to you by La La Choirs. The fees payable is inclusive of VAT at the rate applicable at the current time.
- Payments must be electronic. Cash is not accepted.
- You agree to maintain a standing order instruction with your bank for the monthly membership amount.
- It is the responsibility of member's to ensure their payment method is set up correctly and their fees are being paid/collected successfully.
- Membership fees for the choir are calculated on a yearly cost. Each month is a twelfth of the annual commitment.
- If you join midyear your first payment will be pro rata and advised in the joining email.
- Fees are payable, in advance, by the 2nd of each month. Any non-payment of membership fees will be taken as cancellation of membership and access to the members area of the website, resources and rehearsals will be withdrawn with immediate effect.
- Repeated late payments will result in the monthly payment option being withdrawn and you will be asked to pay the year in full.

- The membership fees may vary, and members will be notified before any change. Refunds of membership fees due to member cancellation will be given at the sole discretion of La La Choirs.
- You may interrupt your membership for any period for exceptional reasons (to be agreed with La La Choirs), during which your membership will be suspended, by emailing sam@lalachoirs.co.uk

Choirs and Rehearsals

- If rehearsals are cancelled due to illness or events outside of our control (weather, power failure etc.) then La La Choirs reserves the right to move the missed session online or will make reasonable endeavours to provide alternative rehearsal time within that year. No refunds will be given in these circumstances. La La Choirs will always endeavour to give as much notice as possible to members for any changes made to regular scheduled rehearsals.
- A member is welcome to attend any other regular weekly rehearsals, outside of their 'home choir' where there is capacity at the venue. If in any doubt, please check.
- Travel arrangements are to be made by each Member to rehearsals and performances.

Intellectual Property Ownership

- All harmonies and resources used by La La Choirs are owned by La La Choirs Ltd
- All members agree that any use of these resources, techniques and ideas will not be used, amended, or copied at any other event. If found to be used, legal action may ensue against the individual.

Health & Safety

- La La Choirs is not responsible for any damage to person or personal belongings whilst attending rehearsals and performances. Members of the choir are responsible for their own property and welfare whilst attending all rehearsals and performances.
- If you attend with a carer, your carer is entirely responsible for your care and wellbeing.
- In joining, Members are assumed to be medically fit to undertake the vocal and physical demands of La La Choirs. If an individual has any doubts, these should be indicated prior to their application.

Behaviour and Conduct

- La La Choirs is committed to providing a safe, respectful, and inclusive environment for all members, staff, volunteers, and supporters.
- By joining La La Choirs, members agree to follow the standards outlined in the **Code of Conduct**, available at: <https://www.lalachoirs.co.uk/code-of-conduct/>

- All members are expected to behave in a kind, co-operative, and respectful manner towards others at all times, whether in rehearsals, performances, online interactions, or at external events linked to the choir.
- Punctuality is expected. Members should arrive on time and be ready to participate fully in rehearsals and events.
- La La Choirs fosters an equal opportunities environment. Any discriminatory, bullying, or inappropriate behaviour—whether in person or online—will be treated seriously and may result in disciplinary action, including the cancellation of membership.
- These expectations extend to any group chat, meet-up, or social activity involving La La Choirs members that could be seen as representing the choir or impacting its reputation.
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External Activities, Group Chats, and Social Gatherings

- Any gathering, group chat (including but not limited to WhatsApp, Facebook, Signal), or social activity involving two or more La La Choirs members that is linked to, named after, or perceived to be connected to La La Choirs Ltd is considered an extension of the choir community. As such, the same standards of behaviour set out in our Code of Conduct apply.
- All participants in such spaces are expected to uphold La La Choirs' values of respect, inclusion, and kindness. Organisers of such groups take on a shared responsibility for maintaining this tone.
- La La Choirs Ltd reserves the right to take appropriate action if any content, conduct, or activities in these contexts bring the organisation into disrepute or cause distress to other members, staff, or supporters.

Data Protection

- You agree that you have understood our privacy policy which is available at <https://www.lalachoirs.co.uk/privacy-statement/>

Amendments

- La La Choirs reserve the right to amend the terms and conditions at any time without prior notice.